

# Accessibility Report

## Arrival and Car Parking

On arriving at the hotel, visiting guests should use the car park located to the side of the hotel building. Alternatively, guests can use the additional parking facilities which are located at the bottom of a steep slope below the primary car park. Both of these car parks are tarmacked.

There is a parking space immediately outside the hotel entrance, which can be reserved for disabled visitors.

There is a slight slope leading into the main reception entrance with a rail to the side. The main entrance has one door.

There is also a second entrance to the hotel which is accessible from the main car park, again with a slight slope and rail leading to the door. This door is on a combination code, the code can be obtained from reception. This is particularly handy for guests staying with dogs or Wedding guests who may arrive back to the hotel after the main door has been locked at midnight or wanting to be out of the hotel prior to 7.30am.

Hotel staff will offer assistance with luggage or equipment from 7.30am until midnight.

## Main Entrance and Reception

The reception desk is straight ahead on entering the main door. It is usually staffed but has an electronic bell for requesting service.

A check-in card will be presented which can be completed on the reception desk, or with the aid of staff. This is available in large print and contrasting colours.

The reception area and three adjoining lounges have many small coffee tables, comfortable chairs and sofas. Furniture can be re-arranged on request.

> Windermere Cumbria LA23 1ES Telephone 015394 33316 Fax 015394 34258 info@brierywood.co.uk www.brierywood.co.uk



Wireless Internet is available throughout the whole of the hotel and the password is provided to guests on check in.

The dining room and lounges are all located on the ground floor and all have excellent views of the surrounding gardens and woodland.

## Toilets

There are toilets on the ground floor. The toilets can be accessed from the reception area through a short hallway but also from any of the lounges or dining area.

## Bar

The bar is located on the ground floor with wooden flooring and a choice of sofas, chairs and small tables available for sitting and relaxing. Service can be requested by using an electric bell at the right end of the bar when staff are not present.

Table service is available and bar menus, wine lists and price lists can be requested in large print or contrasting colours.

#### Lounges

The Bar, bar lounge, Langdale lounge and the Garden lounge are all situated on the ground floor and all are accessible from the main hallway which leads to and from the main reception area. All of the lounges have Wi-fi available.

## **Dining Room**

Menus are available in large print and contrasting colours. Dietary requirements can be catered for but we recommend informing us as soon as possible.

Natural light is used where possible. Evening lighting is dimmed, and candles are placed on the tables. Lighting can be increased or dimmed where required.

Windermere Cumbria LA23 1ES Telephone 015394 33316 Fax 015394 34258 info@brierywood.co.uk www.brierywood.co.uk



### **Outside Areas**

The patio area has outdoor seating and is accessible from the Garden lounge through a set of doors but also by walking around the side of the hotel from the driveway. The patio area overlooks the main garden area, woodland and the Gazebo.

There is also a path running through the grounds of the hotel which is clearly marked.

The driveway has lighting leading from the main road up to the hotel and car park.

### First & Second Floors

Rooms 9, 10, 11, 12, 14 & 15 can be reached on the first floor by climbing a set of 16 steps located close to the reception desk and main entrance. These rooms are easily accessible from the first floor landing.

Rooms 1 – 8 can be accessed by following the main corridor and climbing no more than 3 steps in each section.

Rooms 16 – 19 can be accessed by following the main corridor and climbing no more than 3 steps in each section.

Rooms 20 – 23 can be accessed by a steep set of stairs which must be climbed to reach the second floor. A steep set of stairs must be climbed to reach the second floor, which contains rooms 18 – 21.

#### Bedrooms

All bedrooms at the Briery Wood Hotel are en-suite. All contain an information folder, which is available in large print with prior notice. This informs the guest of emergency telephone numbers, evacuation procedure and details on how to order room service. Room folders also give local information and telephone numbers.

> Windermere Cumbria LA23 1ES Telephone 015394 33316 Fax 015394 34258 info@brierywood.co.uk www.brierywood.co.uk



All bedrooms contain shower/bathing facilities, hair dryers, tea and coffee making facilities, digital television sets and telephones.

If you require any additional information please do not hesitate to contact us on (+44) 015394 33316 or alternatively, email info@brierywood.co.uk

Windermere Cumbria LA23 1ES Telephone 015394 33316 Fax 015394 34258 info@brierywood.co.uk www.brierywood.co.uk