

HOTEL INFORMATION



Welcome to the

Briery Wood Country House Hotel



A LITTLE PIECE OF HISTORY

Briery Wood was originally known as Holbeck Cottage. It was built at the end of the 19th century and was part of the Earl of Lonsdale's Estate, used for the servants working at nearby properties. It was also home to the main gardener who developed the stunning grounds that we still enjoy today.

In the fifties the house was occupied by the Brown Family who were in charge of installing electricity to the local valleys.

The house was sold in the early seventies and became a guesthouse and in 1982 became a hotel.

Lake District Country Hotels bought the property in 1998 and restored many of the original features to give the hotel a country house charm.



HOUSEKEEPING

Housekeeping may service your room whilst you are at breakfast.

Should you prefer them not to enter your room please display the "do not disturb" sign on your door handle.



CHECK OUT

Please vacate rooms by 11.00 on day of departure.



RESTAURANT

Please advise us of any special dietary requirements.

Breakfast 08.00 - 10.00

Served in the Dining Room.

A Continental breakfast can be served in your bedroom and is available upon request.

Bar Menu 12.00 - 18.30

Dinner 18.30 - 20.30 (please book in advance)
Dinner menu is available from reception.

Packed lunches are available upon request Please order by 9.00pm



VIEW OUR LATEST MENUS

Please visit https://bit.ly/bw-digi-menus





ROOM SERVICE

(available 08.30 - 21.00) Dial 100 or 101.

A £5.00 per person charge is made for all room service orders.



BAR

Our Bar is open until 23.30.

Please note that no further drinks can be served once the bar has closed for the night.



NIGHT SERVICE

We do not run a 24-hour service.



VALUABLES

We have a small safe where guests can deposit valuables.



NEWSPAPERS

We do have a selection of newspapers available daily, however if you do require a specific paper, we can order these upon request. Please order your paper the night before, by 9:00 pm.



LATE ADMISSION TO HOTEL

The hotels front doors are locked at midnight. Please see a member of staff at reception for the recent code to obtain access to the hotel upon your return.



SHOE CLEANING & LAUNDRY

Shoe cleaning kit is available from reception.

An iron and ironing board are available for guests to use.



TAXI & CAR HIRE

Travel information and taxi services are available at reception.

Car hire can also be arranged.

Local Taxi 015394 88888 or 015394 48899



MAIL BOX & FAX SERVICE

Located at reception.

A fax service is available at reception





USEFUL TELEPHONE NUMBERS

Train Timetable (National Rail) 08457 484950

Police Station 015394 44941

Manchester Airport 0161489 3000

Tourist information 015394 44439

Doctor

Private medical attention can be arranged through reception.

Surgery numbers are 015394 88484 or 015394 32693 (Emergency).



TELEPHONE INFORMATION

Reception:

100 or 101 (8.00 - 12 midnight)

Outside Line:

Unfortunately, our telephones do not have the facility to dial outside lines

Room-to-Room:

Dial 2 then the room number (e.g. room 1 dial 201, room 23 dial 223).

Early Morning Call:

Lift handset. Dial 3. Dial 41 Dial time of call required (24 hr clock) Press Recall. Replace the handset

i.g.. For a call at 7:30 am, dial 0730. (Four digits) In the event of Emergency Dial 100 or 250 (This only applies after midnight)





INTERNET ACCESS

Free unlimited wireless Internet is accessible throughout the hotel.

Password anywhere in the hotel is available at reception.

Due to the age of the house, we sometimes struggle to connect in all areas. If you experience any difficulties, please feel free to speak to a member of the team at Reception who will endeavour to help you.



RECYCLING

We do our best at Briery Wood to recycle whenever possible. We recycle all soft plastics, cardboard, paper and glass bottles. If you would like to dispose of any of these products, please drop them at reception and we will happily recycle them for you.



SMOKING

It is against the Law to smoke in this hotel, we have facilities outside of the hotel should you wish to smoke.

Please ask a member of staff to show you our smoking areas, thank you in advance for your understanding.





YOUR COFFEE & TEA INSTRUCTIONS

The tea and coffee is supplied by local family-run PENNINGTONS. Your beverage making machine is ready for your enjoyment.

Switch the machine on and wait for the buttons on the front to stop flashing.

For tea, place a cup and tea bag on the drip tray of the machine and press the Tea (leaf) button.

This dispenses hot water for your brew.
Two types of coffee capsule are
provided. White capsules with white lids
are single-origin Brazil Cerrado Espresso
Roast, perfect for espressos.

Capsules with a blue rim contain single-origin organically grown decaffeinated coffee. To brew, lift the handle on the machine and place one capsule in the slot provided. Close and press the Coffee (bean) button once for espresso or twice for a longer beverage.

The capsules we provide for your enjoyment are fully compostable. By placing used capsules in our food waste, we ensure they will compost in as little as nine weeks.

This means you enjoy World class coffee that doesn't cost the Earth.

For more information or to shop online, please visit

www.penningtonscoffee.co.uk





FIRE

Please take time to make yourself aware of your nearest fire exit to your room, along with procedures in the event of a fire, which are displayed in your room.



FIRE INSTRUCTIONS

If you discover a fire

Operate the nearest alarm by breaking the glass.

Call fire brigade by dialing 999.

Give the operator your telephone number and ask for Fire brigade.

When the fire brigade replies say clearly: Briery wood Hotel, Ambleside Road, Windermere LA23 1ES

Wait for address to be repeated by the fire brigade.

Go to the assembly point in main car park.

On hearing the alarm

Leave the building by the nearest safe exit.

Close doors and windows behind you.

Do not stop to collect belongings.

Go to the assembly point in main car park.

Do not re-enter the building until told it is safe to do so.





EXPLORE THE LAKE DISTRICT

Whether you're searching for adventure, spectacular scenery or family fun, there's something for everyone who visits the Lake District. <u>Click here</u> for some of our much-loved locations and attractions.

Please note, many attractions are now operating a little differently, so please check their website for opening times and booking information.

*Some attractions are now online bookings only.

