HOTEL INFORMATION

MEREWOOD

COUNTRY HOUSE HOTEL

& RESTAURANT

Dear Guest,

May I take this opportunity to welcome you to the Merewood Country House Hotel.

Whether you are visiting us for a special occasion, work or a simple get away, I hope you have a pleasant and memorable experience.

The remainder of this folder provides general information about the hotel; it's history and the various services we offer. Should you be stuck for an activity during your stay, you can find plenty of ideas on top of the chest of drawers on the first-floor landing.

We hope that you enjoy your time with us at the Merewood. Should you require any assistance, such as booking excursions or just general information on the local area please do not hesitate to ask a member of staff at reception or within the hotel.

Kind Regards,

Robert Timms, Manager





Welcome to the Merewood Country House Hotel



A LITTLE BIT OF HISTORY

The original House was built in 1812 for the first son of the 1st Earl of Lonsdale, William Lowther. William and his wife "Lady Augusta Fane" had 6 children in total. Their first-born was named William after his father and grandfather.

William Lowther (jnr) PC, FRS born on 21st July 1787 and passed away on the 4th of March 1872, was an English politician. He was known by the courtesy title Viscount Lowther from 1807 until 1844, when he succeeded the earldom on the death of his father, and became the 2nd Earl of Lonsdale.

On 5th July 1810, he was admitted a fellow of the Royal Society. He was Lord President of the Council in 1852. He sat in the House of Lords since 1841. William had no children; his nephew Henry succeeded to the earldom.



The original house remained as a family home till 1985, when it was sold to a local businessman who converted it to a small country house.

1989 - the house was sold again to a Hotelier from Blackpool who extended the house from 7 bedrooms to 20 and created the Lonsdale Suite, our function room in honour of the Earls.

1994 – Lake District Country Hotels bought the house and have remained the proud owners ever since.

The house stands in 20 acres of secluded woodland. From its elevated position there are unrivalled views over Windermere Lake to the mountains beyond. The Victorian gardens, landscaped at the turn of the 19th Century, are rich in Lakeland wildlife including badgers, deer, foxes, rabbits and red squirrels.

Sink into a sofa at the end of your day in the comfortable library or relax in the silk walled drawing room or simply enjoy the Edwardian conservatory bar, all cosy in winter with their crackling log fires.



Breakfast 08.00 - 10.00

Breakfast is served in our grill @ merewood restaurant between 8am & 10am

If you require breakfast earlier than our opening times, please contact reception.

If you wish to have breakfast in bed, please ask any member of staff for our breakfast order sheet and place it on reception before 11 pm.

A £5.00 charge is made for all room service orders.



BAR MENU

Bar menu 12.00 - 18.00

Our daily bar menu is available in our bar and lounges till 6pm, and includes a range of items such as snacks and sandwiches.

Arboreal 18.00 - 20.00

Our arboreal restaurant serves a 7-course tasting menu inspired by English dishes, whilst having a connection with cumbria.

The Grill @ Merewood 18.15 - 20.45

Our grill & Merewood restaurant is open from 6:15pm to 8:45pm serving a range of dishes, cooked on our green egg bbq.

Sunday lunch 12.30 - 14.00

(please book in advance) packed lunches are available upon request by prior arrangement at reception.



ROOM SERVICE

Room service 12:00 - 21:00

our room service menu is available in your room till 21:00.

please dial 350 or 353 to speak to a member of the restaurant team.

A £5.00 charge is made for all room service orders.

Please contact reception at a time suited to you, for your room service tray to be collected and a member of the team shall remove it for you.

Please see grill menu for options.



BAR

Our conservatory bar is open until 23.45.



VALUABLES

A safe is provided in your room for valuables, if you wish to use the hotel safe please speak to our reception team who will endeavour to help you.

Management cannot be held responsible for any loss or damage.

LATE ADMISSION TO THE HOTEL

The hotel's front doors are locked at midnight. please see a member of staff at reception for the recent code to obtain access to the hotel upon your return. In case of any issues opening the door please ring bell on outer door for assistance.



SHOE CLEANING

Shoe cleaning kit is available from reception.

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TOOTHBRUSH & PASTE

Toothbrush and toothpaste are available from reception.



SHAVING KITS

Shaving kits are available from reception.





Please hand to reception.





USEFUL TELEPHONE NUMBERS

Train timetable (national rail) 08457 484950

Police station 015394 44941

Manchester airport 0161489 3000

Tourist information 015394 44439

Local doctors' surgery numbers are 015394 88484 or 015394 32693 (emergency).



CHECK IN & OUT

Rooms are available from 15.00 on arrival; please vacate rooms by 11.00 on day of departure.



WAKEUP CALLS

If you require a wakeup call, please speak to one of our reception staff who will arrange a call for you.



TELEPHONE INFORMATION

Reception:

350 (8am – 12am) or 355 (12am-7am)

Outside line:

9 followed by telephone number. Please speak to reception to activate your telephone line to make outside calls.

Room to room:

Dial 3 then the room number (e.g. room 2 dial 302, room 21 dial 321).

Tariff:

30p per unit for outside calls to a landline or 80p per unit for outside calls to a mobile

In the event of emergency

dial 350 (8am – 12am) or 355 (12am-7am) from your bedroom phone.



INTERNET ACCESS

Free unlimited wireless internet is accessible in our bedrooms, bar, lounges and lonsdale suite.

WiFi portal is

guest_wifi (no password)

Due to the age of the house, we sometimes struggle to connect in all areas. If you experience any difficulties, please feel free to speak to a member of the team at reception who will endeavour to help you.





We have a number of house board games, which you are welcome to enjoy during your stay with us. These are kept in our library.



RECYCLING

We do our best at Merewood to recycle whenever possible. we recycle all soft plastics, cardboard, paper and glass bottles. if you would like to dispose of any of these products please drop them at reception and we will happily recycle them for you.



GENERAL FIRE NOTICE

Please take time to make yourself aware of your nearest fire exit to your room, along with procedures in the event of a fire, which are displayed in your room.

On discovering a fire

1. Shout fire and operate the nearest fire alarm.

2. evacuate the building closing all doors behind you.

3. report to your assembly point.



On hearing the fire alarm (this is a loud continuous bell)

1. evacuate the building immediately and report to the assembly point.

2. do not wait to collect personal belongings

3. wait at the assembly points until the roll call has been taken

4. do not re-enter the building until the person in charge has declared it safe to do so

Assembly point's

1. green sign on wall at the bottom of the stairs, which leads to the top car park

2. green sign facing the wooden office, situated to the left of the terrace.



EXPLORE THE LAKE DISTRICT

Whether you're searching for adventure, spectacular scenery or family fun, there's something for everyone who visits the Lake District. <u>Click here</u> for some of our much-loved locations and attractions.

Please note, many attractions are now operating a little differently, so please check their website for opening times and booking information.

*Some attractions are now online bookings only.



VIEW OUR LATEST MENUS

Please visit https://bit.ly/mw-digi-menus