

Accessibility Report

Arrival and Car Parking

On arriving at the hotel, visiting guests should use the car park located directly in front of the hotel building. Or alternatively, guests can use the additional parking, which is at the bottom of a moderate slope leading from the main car park. This car park can also be directly accessed from the main drive. Both of these car parks have gravelled surfaces.

There are 2 parking spaces, one at the far end of the main car park and the other outside the hotel side entrance in the bottom car park, both of which have disabled parking signs and can be reserved for disabled visitors.

There are a series of 11 steps leading down to the main hotel entrance from the main car park. Alternatively there are two gravelled paths which run round the front side of the building, one with a moderate slope leading from the main car park and the other at ground level leading from the bottom car park

There is 1 step with a doorframe leading into the main entrance and the reception area. Wheelchair access is via the ramped side entrance directly from the bottom car park, which in turn leads to reception through the ground floor of the hotel. The main entrance has one set of double doors, which creates a portal 5ft 2" wide when the doors are fully extended. Hotel staff offers assistance with luggage or equipment from 8am until midnight.

Main Entrance and Reception

The reception desk is straight ahead on entering the front doors. It is usually staffed but has an electronic buzzer on the wall for requesting service. The reception desk is 3ft 4" high.

A check-in card will be presented which can be completed on the reception desk, or with the aid of staff. This is available in large print and contrasting colours.



Dining Room

There are no steps en-route to the dining room from the reception area but a short incline in a corridor leading to the dining room in the other side of the hotel. Menus are available in large print and contrasting colours. The dining tables are 2ft 5" high. Dietary requirements can be catered for but we recommend prior notice or as soon as possible on arrival.

Natural light is used where possible. Evening lighting is dimmed where possible and candles are placed on the tables. Lighting can be increased or dimmed where required.

Function Room

The main hall and lounge are on the opposite side of reception. It seats 48 people in one room and 78 people in two rooms for a seated meal. Lighting is provided by chandeliers throughout the rooms, as well as natural sunlight through large windows.

There is a bar adjacent to these rooms, which is 3ft 8" high with tables that are 1ft 4" high. Function menus are available in large print or in contrasting colours with prior notice. Dietary requirements can be catered for with prior notice.

The function room has access to a set of toilets. One of these toilets is very small and has narrow access. There are two other sets of toilets, one upstairs on the first floor the other on the opposite side of the hotel near reception.

The function room has access to fire exits. There is an emergency exit in the function room with two sets of double doors and a set of steps, which lead onto the patio area. The nearest fire exit is through one of the toilets and down a step to reach the fire assembly point.

Equipment such as large screens and projectors are available on request. A microphone is not necessary due to the room's acoustic design.



Outside Areas

The front terrace is immediately outside of the older part of the hotel. It has outdoor furniture. The front terrace can be accessed from a set of steps leading down from the function room, or by steps from the bottom car park, or by a sloping path and steps from the main car park at the other side of the hotel.

First Floor

Visitors can reach the entire first floor and bedrooms 11-20 via a staircase of 15 steps located close to the reception desk and main entrance and bedrooms 1-10 via a staircase of 16 steps in the older side of the hotel.

There are four ground floor bedrooms 21-24 also close to the reception desk, one of which has been adapted for disabled access use.

Rooms 1-5 can be accessed by an additional three steps and following the landing round, which has a fire door that is 2ft 7" wide. Room 6 also has three steps to the door.

Bedrooms

All bedrooms at Cragwood Hotel are en-suite except Room 7 which has it's own bathroom opposite. All contain an information folder, which is available in large print with prior notice. This informs the guest of emergency telephone numbers, local information, a daily snack menu and details on how to order room service.

All bedrooms contain shower/bathing facilities, hair dryers, tea and coffee making facilities, digital television sets and telephones. Evacuation procedure is displayed in each room.

If you require any additional information please do not hesitate to contact us on +44 015394 88177 or alternatively, email info@cragwoodhotel.co.uk

